



Quality Policy Statement

The purpose of the Quality Management System is to ensure that the services provided to our customers consistently meet their expectations and requirements. The company operates a system that regularly evaluates its processes and customer requirements and has set quantifiable goals with plans in place to ensure that they are improved year on year in accordance with and written to all appropriate standards and codes of practice.

Quality Objectives have been established to achieve this Quality Policy which are reviewed during the Annual Management Review to ensure ongoing suitability

It is our policy to maintain, on a continual basis, an effectively managed quality management system which will assure customers that the services supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers' needs and expectations.

The Management is firmly committed to the procedures included in this Quality Manual, and the total participation of all personnel is mandatory.

The Management is fully committed to satisfy all applicable requirements including customer, legal, statutory, and regulatory requirements and to continually improve its effectiveness of the quality management system and the service it provides.

This policy of quality assurance is in place to ensure that the overall organisational goals and strategic direction of the company are met. The goals and strategic direction of this company are to ensure that the best possible service is supplied to our valued customers, and that we can meet their needs and requirements as effectively and efficiently as possible and to ensure that our quality management system meets all appropriate standards and codes of practice. These are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout the company.

We will ensure that this policy is communicated and understood internally and will be made available to all interested parties as appropriate.

James Vincent
Managing Director

Signed:

A handwritten signature in black ink, appearing to read 'J Vincent', written over a horizontal line.

Date: September 2022